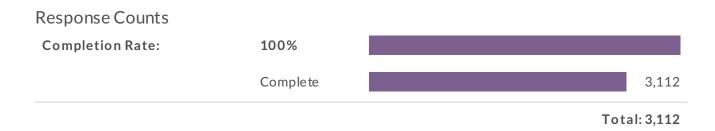
Covid-19 Impact and Local Business Survey South East Regional Report - April 2020



1. Are you 18 years of age or older?

Value	Percent	Responses
Yes	100.0%	3,112
		Total: 3,112

2. What local news sources are	volutions most pow?	
2. What local news sources are	you using most now:	(CHECK I OF I HREE)

Value	Percent	Responses
Local Newspaper	58.8%	1,830
Local Newspaper Website	46.8%	1,457
Local TV News	70.3%	2,189
National Broadcast News	65.3%	2,031
Local Radio	12.5%	390
Apple News	6.3%	195
Facebook	24.0%	748
Twitter	4.6%	143
Nextdoor	9.8%	304
Other	11.4%	356

3. What is your most trusted source for news now? (Check ONE only)

Value	Percent	Responses
Local Newspaper	18.2%	565
Local Newspaper Website	11.9%	369
Local TV News	22.0%	684
National Broadcast News	33.5%	1,041
Local Radio	2.0%	62
Apple News	0.9%	27
Facebook	1.3%	40
Twitter	0.4%	11
Other	10.1%	313

Total: 3,112

4. What news and information is most important to you now? (Check all that apply.)

Value	Percent	Responses
Daily updates on most important local Covid-19 facts	83.6%	2,603
Weekly updates on Covid-19 impact on our community	34.0%	1,058
Local resources available to our community to lessen impact of Covid- 19	59.8%	1,862
Personal stories on the impact of Covid-19 on households	22.3%	695
Stories on the impact of Covid-19 on employment and local economy	49.5%	1,541
Online services being offered in the community	39.4%	1,227
Unemployment resources for persons laid off	17.7%	550
Assistance resources available for local businesses	18.8%	586
Other	4.8%	150

5. What information would you like to see from local businesses? (Check all that apply.)

Value	Percent	Responses
General status of the business	63.9%	1,990
New hours	61.4%	1,912
Services that are being offered	81.7%	2,542
New services being offered	52.4%	1,632
Online services being offered	60.7%	1,890
Employment needs	19.0%	592
Other	2.2%	70

6. Which of the following have you or any members of your household done in the past 24 HOURS?

Value	Percent	Responses
Listened to Local Radio	31.7%	985
Watched Local Television	83.8%	2,607
None of the above / Does not apply	11.5%	358

7. Have you or any member of your household read the local newspaper in the past WEEK?

Value	Percent	Responses
Yes	85.0%	2,645
No	15.0%	467

Total: 3,112

8. Which of the following types of publications have you or anyone in your household read in the past month? (Check all that apply.)

Value	Percent	Responses
National Daily Newspaper	30.2%	799
Local Daily Newspaper	90.2%	2,385
Local Paid Weekly Community Newspaper	14.6%	387
Local Free Weekly Print Publication	23.3%	617
Local Alternative Publication	4.8%	127
Local City or Regional Magazine	23.9%	632
Local Specialty Publication	10.1%	266
Local Business Publication	10.3%	273
Local Ethnic Publication	1.4%	38
Local Parenting Publication	1.1%	30
Local Senior Publication	7.6%	200
None of the above / Does not apply	1.9%	51

9. Which of the following AUTOMOTIVE SERVICE BUSINESSES do you or the members of your household plan to shop at in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Auto Body Shop	4.6%	142
Auto Detailing Shop	7.1%	222
Auto Glass Repair Shop	1.3%	42
Oil Change Station	38.6%	1,201
Auto Parts Store	15.0%	468
Auto Repair Shop	20.1%	626
New Vehicle Dealership	13.2%	410
Used Vehicle Dealership	3.8%	119
Recreation Vehicle (RV) Dealership	0.7%	22
RV or Camper Repair	0.7%	23
Tire Store	10.4%	325
None of the above / Does not apply	31.0%	965

10. Which of the following FARM EQUIPMENT and AGRICULTURE BUSINESSES do you or the members of your household plan to shop at in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
New Farm Equipment Dealer	0.3%	10
Used Farm Equipment Dealer	0.4%	11
Farm Truck and Tractor Repair Shop	0.9%	28
Agriculture Farm Supply Store	5.2%	163
Agricultural Service	0.8%	26
Farming Structure Building Contractor	0.2%	5
Animal Feed Store	6.7%	209
None of the above / Does not apply	89.2%	2,777

11. Which of the following SPECIALTY FOOD BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bakery	44.7%	1,391
Ethnic Food Restaurant	36.7%	1,143
Liquor Store	40.8%	1,269
Wine Shop	24.0%	748
None of the above / Does not apply	24.7%	769

12. Which of the following types of GROCERY STORES do you or members of your household plan to shop at or purchase from in the next 30 days? (Check all that apply.)

Value	Percent	Responses
Health Food Store	9.8%	304
Farmers Market	28.8%	895
Grocery Store (Co-op)	27.4%	853
Grocery Store (Neighborhood/Local/Mom & Pop)	65.6%	2,041
Specialty Food Market	23.6%	735
None of the above / Does not apply	11.3%	351

13. Which of the following types of BEAUTY and SPA BUSINESSES do you or the members of your household plan to shop at or use the services of in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Barbershop	47.8%	1,489
Day Spa	7.3%	228
Nail Salon	37.6%	1,170
None of the above / Does not apply	32.5%	1,011

14. Which of the following types of SPORTING and RECREATION BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bicycle Shop	4.8%	150
Bicycle Repair Shop	6.2%	194
Bicycle Rental Service	0.4%	14
Golf Course	15.6%	487
Gun Shooting Range	8.0%	250
Gun Store	6.0%	186
New Sporting Goods Store	13.0%	406
Used Sporting Goods Store	1.4%	43
None of the above / Does not apply	63.6%	1,980

15. Which of the following types of EVENT PLANNING BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Catering Service	4.0%	125
None of the above / Does not apply	96.0%	2,987

16. Which of the following types of EDUCATION BUSINESSES do you or the members of your household plan to use or look into using in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Continuing Education Courses	11.3%	352
Community College	6.0%	186
Tutoring Center	1.0%	30
Private Tutor	1.3%	42
None of the above / Does not apply	83.5%	2,600

17. Which of the following types of FINANCIAL SERVICE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bank	25.4%	791
Credit Union	8.5%	266
Financial Advisor	10.5%	328
Stockbroker	4.3%	133
None of the above / Does not apply	68.3%	2,126

18. Which of the following types of FINANCIAL SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Credit Repair Service	1.3%	42
Debt Consolidation Company	1.6%	51
Payday Loan Company	0.4%	13
Tax Return Service	17.0%	529
Title Loan Company	0.9%	29
None of the above / Does not apply	80.2%	2,495

19. Which of the following types of HEALTH and MEDICAL PRACTITIONERS do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Chiropractor	6.1%	190
Dentist	28.4%	883
General Practitioner	16.2%	504
Family Practitioner	16.4%	511
Optometrist	11.8%	367
Pediatrician	3.0%	94
None of the above / Does not apply	57.5%	1,790

20. Which of the following types of HEALTH and MEDICAL FACILITIES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Dental Clinic	9.9%	309
Hospital	2.5%	78
Medical Clinic	5.9%	184
None of the above / Does not apply	85.7%	2,666

21. Which of the following types of HEALTH and MEDICAL PRACTITIONERS do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Cardiologist	23.4%	727
Mental Health Provider	4.8%	149
Denture or Implant Specialist	8.5%	266
Ear, Nose & Throat Doctor	11.4%	355
Home Health Care Provider	2.4%	76
Internal Medicine Doctor	38.5%	1,198
Nutritionist or Dietician	2.1%	66
Physical The rapist	8.5%	264
Psychiatrist	3.5%	108
None of the above / Does not apply	39.2%	1,219

22. Which of the following types of HEALTH and MEDICAL FACILITIES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Alcoholism Treatment Program	0.2%	6
Hearing Aid Center	8.5%	263
Hospice Care Provider	0.3%	9
Laboratory or Medical Testing Facility	24.6%	766
Medical Marijuana Dispensary	2.3%	72
Medical Spa	1.3%	41
Mental Health Clinic	1.4%	45
Medical Supply Store	3.2%	100
Pain Clinic	4.6%	144
Rehabilitation Clinic	1.1%	33
Sleep Disorder Clinic	2.2%	69
Urgent Care Clinic	5.0%	155
Walk-In Clinic	4.1%	127
None of the above / Does not apply	58.6%	1,824

23. Which of the following types of HOTEL and TRAVEL BUSINESSES do you or the members of your household plan shop at or use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Taxi Service	4.5%	141
None of the above / Does not apply	95.5%	2,971

24. Which of the following types of LOCAL SERVICE BUSINESSES do you or the members of your household plan to shop at or use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bottled Water Delivery Service	3.0%	94
Courier or Delivery Service	15.6%	485
Cremation Service Provider	0.6%	18
Dry Cleaning or Laundry Service	25.6%	797
Electronics Repair Shop	1.8%	56
Funeral Service Provider	0.5%	17
Information Technology (IT) Service	4.3%	135
Marriage Counselor	0.4%	13
Moving Truck Rental Company	2.0%	61
Mobile or Cell Phone Repair Shop	5.7%	177
Propane Dealer	10.1%	313
Self-Storage Facility	7.6%	237
Sewing and Alterations Shop	6.6%	205
Small Engine Repair Shop	3.0%	93
Shipping Center	18.6%	578
None of the above / Does not apply	42.5%	1,322

25. Which of the following types of COMMUNITY/STATE SERVICES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Perce	ent Responses
Charity or Philanthropic Organization	12	.8% 399
Church	45	.4% 1,412
Community Organization	7	.3% 228
Community Service or Non-Profit Organization	14	.1% 440
None of the above / Does not apply	44	.4% 1,383

26. Which of the following types of HOME SERVICE CONTRACTORS & BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Electrician	8.8%	274
Painting Contractor	9.0%	280
Plumber or Plumbing Contractor	9.2%	287
None of the above / Does not apply	79.9%	2,488

27. Which of the following types of HOME SERVICE CONTRACTORS & BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Air Duct Cleaning Service	5.0%	5 157
Concrete Contractor	1.7%	54
Furnace Contractor	0.9%	29
General Contractor	6.1%	5 189
Handyman	25.2%	783
Heating & Air Conditioning Service	27.1%	844
Home Security Company	3.6%	5 111
Junk Removal or Hauling Service	4.0%	5 124
Kitchen or Bath Remodeling Company	4.5%	5 140
Landscaping Service	28.5%	888
Mover or Moving Company	1.6%	5 51
New Home Builder	0.4%	5 14
Remodeling Contractor	4.1%	5 127
Roofing Contractor	4.2%	5 130
Septic Tank Contractor	1.5%	48
None of the above / Does not apply	36.6%	5 1,140

28. Which of the following types of HOME SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Carpet Cleaning Service	12.2%	381
Fuel or Oil Home Heating Service	1.0%	30
Furnace Cleaning Service	2.0%	62
Home Theater Installation Service	0.5%	15
Home Gardening Service	7.6%	238
House Cleaning Service	20.8%	648
Landscaper	19.5%	608
Pest Control Service or Exterminator	32.8%	1,022
Pool Cleaning Service	9.8%	304
Shades & Blinds Installation Service	3.7%	115
Television or Internet Service Provider	21.2%	659
Water Treatment Supply & Service	1.7%	54
Window & Door Installation Service	4.2%	130
None of the above / Does not apply	33.6%	1,045

29. Which of the following SENIOR CITIZEN related BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
55+ Housing Community	6.0%	187
Adult Day Care	0.4%	11
Assisted Living Facility	1.0%	32
Nursing Home	0.6%	18
Respite Relief Provider	0.4%	14
Retirement Counselor	0.9%	27
Retirement Home	0.6%	19
Senior Center	2.9%	89
None of the above / Does not apply	89.1%	2,772

30. Which of the following CHILD related BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Р	ercent	Responses
Childcare or Daycare		2.8%	86
None of the above / Does not apply		97.2%	3,026

31. Which of the following CHILD related BUSINESSES do you or members of your household plan to shop at or purchase from, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Children's Clothing Store	10.2%	318
None of the above / Does not apply	89.8%	2,794

32. Which of the following types of PET and ANIMAL BUSINESSES do you or the members of your household plan to shop at, use or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Animal Daycare	2.7%	85
Animal Shelter	2.0%	62
Bird Seed Store	7.1%	221
PetGroomer	17.6%	547
PetSitter	3.5%	108
PetStore	23.6%	735
Veterinarian	33.5%	1,043
None of the above / Does not apply	49.9%	1,552

33. Which of the following REAL ESTATE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Realtor	5.4%	168
Real Estate Brokerage Firm	1.2%	38
None of the above / Does not apply	94.1%	2,929

34. Which of the following REAL ESTATE BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Apartment Rental Agency	2.2%	67
Estate Liquidator	0.5%	16
Mortgage Banker	3.7%	114
Mortgage Broker	2.6%	81
Real Estate Appraiser	2.9%	91
None of the above / Does not apply	91.0%	2,831

35. Which of the following types of RESTAURANTS do you or the members of your household plan to use in the NEXT 30 DAYS? (Check all that apply.)

Value	Percent	Responses
Fast Food Restaurant	56.3%	1,753
Family Style Restaurant	53.6%	1,668
Food Cart / Food Truck	6.2%	194
Fine Dining Restaurant	30.7%	955
Restaurant with Lounge or Bar	27.2%	847
Pizza Restaurant	57.7%	1,795
None of the above / Does not apply	15.4%	479

36. Which of the following types of GENERAL RETAIL BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Art Supply Store	9.3%	289
Consignment Shop	13.8%	429
Craft Supply Store	17.7%	552
Bookstore	26.5%	824
Christian Book Store	3.5%	109
Computer Store	7.5%	234
Department Store	51.6%	1,607
Discount Store	40.2%	1,250
Drugstore or Pharmacy	76.8%	2,391
Fabric Store	8.6%	267
Florist	4.8%	150
GiftShop	7.4%	229
Gun Shop	6.6%	205
Hobby Shop	11.3%	353
Mobile Phone Store	11.1%	346
Shopping Center	37.7%	1,174
Thrift Store	18.3%	569
Wholesale, Warehouse or Club Store	38.0%	1,184
Yard Equipment Store	8.5%	265
Vitamin or Supplement Store	10.8%	335
None of the above / Does not apply	6.4%	199

Value	Percent	Responses
Equipment Rental Store	1.0%	30
Gold/Silver/Precious Metal Dealer	1.1%	35
Marijuana Dispensary	2.5%	78
Military Surplus Store	0.7%	22
Monument or Memorial Company	0.5%	15
Pawn Shop	1.3%	40
Religious Supply or Gift Shop	1.7%	54
Survival Store	0.4%	11
Security Service	0.9%	28
Yarn Store	2.7%	83

37. What services do you plan to use from local restaurants over the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Home delivery with fee	25.3%	788
Free delivery	40.3%	1,253
Drive-thru	61.0%	1,898
Carryout	63.9%	1,988
Curbside carryout	60.5%	1,884
Other	1.7%	52
None of the above / Does not apply	9.8%	304

38. Which of the following types of RETAIL HOME PRODUCT BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Building Supply Store or Lumber Yard	33.0%	1,028
CarpetStore	2.5%	77
Fireplace, Wood Stove or Barbeque Store	1.0%	32
Flooring Store	5.1%	158
Furniture Store	9.2%	285
Hardware Store	37.1%	1,156
Home & Garden Center	48.5%	1,509
Home Decor Store	12.1%	377
Hot Tub or Spa Dealer	0.6%	19
Major Appliance Store	5.5%	172
Mattress or Bedding Store	5.1%	158
Outdoor Furniture Store	5.0%	156
Plant Nursery & Garden Supply Store	27.5%	855
Paint Store	11.8%	367
Tool Rental Center	1.3%	39
TV & Appliance Store	4.0%	124
Vacuum Store	1.4%	43
None of the above / Does not apply	24.1%	749

39. Which of the following types of RETAIL APPAREL BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Clothing Accessory Store	16.0%	498
Clothing Store	53.4%	1,662
Eyewear & Opticians Store	20.1%	625
Jewelry Store	5.0%	157
Shoe Store	29.3%	912
None of the above / Does not apply	35.4%	1,101

40. Which of the following types of PROFESSIONAL SERVICE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Accountant or CPA	8.5%	264
Insurance Agency	7.2%	224
Legal Firm or Attorney	5.8%	179
Tax Advisor	4.5%	140
None of the above / Does not apply	80.9%	2,519

41. Which of the following types of PROFESSIONAL SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Employment or Staffing Agency	3.5%	109
Life Coach	0.8%	25
None of the above / Does not apply	95.9%	2,983

42. Which of the following RECREATION VEHICLE purchasing plans does your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percer	nt Responses
Purchase New Class A RV	0.1	% 2
Purchase New Class B RV	0.1	% 3
Purchase New Class C RV	0.2	% 6
Purchase New Travel Trailer or 5th Wheel	0.4	% 12
Purchase New Camper Shell	0.1	% 3
Purchase Used Class A RV	0.2	% 6
Purchase Used Class B RV	0.3	% 8
Purchase Used Class C RV	0.4	% 11
Purchase Used Travel Trailer or 5th wheel	0.3	% 9
Purchase Used Camper Shell	0.1	% 3
None of the above / Does not apply	98.7	% 3,071

43. Which of the following VEHICLE PURCHASING plans does your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
New Car	3.6%	111
New Luxury Vehicle - Under \$50,000	1.1%	35
New Luxury Vehicle - \$50,000 - \$75,000	1.2%	36
New Luxury Vehicle - Over \$75,000	0.2%	6
New Van	0.1%	3
New Minivan	0.2%	7
New SUV	2.7%	85
New Truck	0.9%	29
New Hybrid or Electric Vehicle	0.8%	24
Used Car	2.8%	88
Used Luxury Vehicle - Under \$30,000	0.8%	24
Used Luxury Vehicle - \$30,000 - \$50,000	0.6%	18
Used Luxury Vehicle - Over \$50,000	0.2%	5
Used Van	0.2%	5
Used Minivan	0.4%	12
Used SUV	2.3%	72
Used Truck	1.4%	45
Used Hybrid or Electric Vehicle	0.4%	12
None of the above / Does not apply	88.1%	2,741

44. What size of vehicle are you or members of your household considering?

Value	Percent	Responses
Compact car	1.1%	34
Full-size car	1.5%	48
Luxury vehicle (any size)	1.6%	51
Midsize car	2.3%	71
Pickup truck	2.0%	61
Sport utility vehicle (SUV)	8.3%	257
Van or minivan	0.8%	25
None of the above	82.4%	2,565
		Total: 3 112

Total: 3,112

45. If your household is planning on purchasing a new or used vehicle in the NEXT 3 MONTHS, which of the following brands will you look at purchasing? (Check all that apply.)

Value	Percent	Responses
Chevrolet	4.1%	129
Ford	4.7%	145
Honda	5.4%	169
Hyundai	3.4%	105
Subaru	3.0%	94
Toyota	6.3%	197
None of the above / Does not apply	78.9%	2,454
Acura	1.2%	37
Audi	1.1%	33
BMW	2.3%	71
Buick	1.3%	41
Cadillac	1.6%	51
Chrysler	0.4%	14
Dodge	1.4%	45
Fiat	0.1%	4
GMC	1.9%	58
Infiniti	1.0%	31
Jeep	1.5%	46
Kia	2.2%	70
Land Rover	0.6%	19
Lexus	2.6%	80

Value	Percent	Responses
Lincoln	1.1%	34
Mazda	1.4%	45
Mercedes-Benz	1.7%	54
Mini	0.4%	11
Mitsubishi	0.3%	9
Nissan	2.7%	83
Porsche	0.5%	17
Saab	0.1%	3
Scion	0.1%	3
Suzuki	0.1%	3
Tesla	0.7%	23
Volkswagen	1.3%	40
Volvo	1.4%	44

46. In the past month, have you or members of your household contacted a dealer for more information or purchased a vehicle after seeing an ad in the local newspaper or publication?

Value	Percent	Responses
Yes	6.3%	195
No	93.7%	2,917

Total: 3,112

47. Do you or anyone in your household plan to buy any of these ELECTRONIC/SMART ITEMS in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Office Equipment	5.5%	171
Printer	4.5%	139
Ink or Printer Cartridges	40.2%	1,250
Headphones	6.4%	200
Smartphone Charger	4.2%	131
Noise Canceling Headphones	3.1%	98
Surge Protector	3.1%	98
Batteries for Electronics	28.2%	879
None of the above / Does not apply	42.8%	1,332
Home Theater System	0.8%	25
GPS Device (Handheld or In-Vehicle)	0.9%	27
Satellite Radio	1.1%	35
Satellite TV System	0.5%	16
Stereo System (Home)	0.3%	10
Wi-Fi for Home	2.6%	82
Portable Speakers	1.5%	48
Wireless Speakers	1.9%	59
Smartwatch	2.5%	79
Phone or Tablet Controlled Home Tech Products	2.2%	68
Phone Calling Card	1.2%	36
Compact/Mini Projector	0.4%	14
Wearable Electronics	1.2%	37

Value	Percent	Responses
Healthcare Device	2.8%	86
Aerial Drone	0.9%	28
ShortWave Radio	0.1%	3
Wireless Hotspot	1.0%	30
Assistive Technology for Hearing	1.8%	56
Virtual Reality Headset	0.4%	14
Smart Sports Equipment	0.2%	5

48. Do you or anyone in your household plan to buy any of these CAMERA/COMPUTER or TVs in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Camera (Digital) - Point and Shoot	0.7%	21
Camera (Digital) SLR	0.8%	26
Camera Accessories or Supplies	0.9%	29
Camera Lens	0.7%	21
Computer Accessories	3.8%	117
Computer Software	2.9%	91
E-Reader (Kindle or Similar)	1.1%	35
Tablet (iPad or Similar)	4.9%	151
Personal Computer	2.9%	89
Laptop Computer	5.8%	180
TiVo or DVR	0.4%	11
4K Ultra HD TV	3.6%	112
SmartTV	4.5%	140
None of the above / Does not apply	79.4%	2,472

49. Which of the following types of phones do you and the members of your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Smartphone	10.7%	332
Conventional Cell Phone	3.0%	94
Prepaid Cell Phone	0.6%	20
Unlocked Cell Phone	0.8%	26
Large-Screen Smartphone	1.8%	56
None of the above / Does not apply	85.0%	2,645

50. Which of the following JEWELRY PRODUCTS do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Anniversary Jewelry	2.7%	84
Necklaces	2.8%	87
Engagement Rings	0.2%	6
Wedding Rings	0.5%	15
Rings (Other)	1.7%	52
Earrings	5.9%	184
Pendants	1.1%	33
Celtic Jewelry	0.5%	16
Diamond Jewelry	1.0%	30
Silver Jewelry	1.8%	55
Gemstone Jewelry	0.9%	28
Pearl Jewelry	0.7%	22
Men's Jewelry	0.7%	21
Costume Jewelry	5.1%	159
Designer Jewelry	1.2%	36
Jewelry Box or Organizer	0.5%	15
Men's High-End Watch	0.6%	18
Women's Watch	1.7%	54
Women's Jewelry	4.6%	142
None of the above / Does not apply	84.5%	2,629

51. Which of the following types of INSURANCE SERVICES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Auto Insurance	9.7%	301
Crop Insurance	0.1%	2
Dental Insurance	1.9%	60
Disability Insurance	0.2%	7
Homeowner Insurance	8.1%	252
Life Insurance	2.1%	65
Medical (Health) Insurance	1.9%	58
Medicare	1.6%	50
Long Term Care Insurance	0.9%	28
PetInsurance	0.9%	28
Renters Insurance	0.9%	28
Agriculture Insurance	0.2%	5
Professional Liability Insurance	0.7%	21
None of the above / Does not apply	83.2%	2,589

52. Which of the following MEDICAL SERVICE PROVIDERS do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Chiropractor	3.1%	98
Family Practice Doctor	7.1%	220
Optometrist	4.3%	134
Primary Care Provider	6.8%	212
Drugstore or Pharmacy	7.0%	219
None of the above / Does not apply	78.7%	2,449
Acupuncture	1.3%	42
Audiologist	1.7%	53
Counseling & Mental Health Specialist	1.6%	49
Geriatric Specialist	0.4%	14
Home Healthcare	0.3%	10
Hospital	0.9%	28
Medical Clinic	1.0%	32
Pediatric Dentist	0.4%	14
Pediatrician	1.0%	30
Wellness Business	0.5%	16
Substance Abuse Treatment Provider	0.1%	3
Weight Loss Service	1.1%	34
Alternative Care Provider	0.4%	14
Physical Therapy or Rehabilitation service provider	1.3%	42
Hearing Aid Center	1.8%	57

53. Which of the following TYPES of LEGAL SERVICE PROVIDERS do you or the members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Per	rcent	Responses
Accident, Personal Injury & Property Damage Attorney		1.0%	32
Bankruptcy Attorney		0.6%	18
Banking, Partnership & Business Law Attorney		1.9%	59
Child Support Attorney		0.4%	12
Criminal Law Attorney		0.2%	5
Disability & Social Security Attorney		0.5%	15
Divorce & Family Law Attorney		0.8%	24
DWI, DUI, OWI, OUI Attorney		0.1%	3
Employment Discrimination or Labor Issues Attorney		0.4%	13
General Practice Attorney		2.2%	69
Intellectual Property Attorney		0.3%	8
Malpractice Attorney		0.1%	4
Patent, Trademark & Copyright Attorney		0.3%	9
Probate Attorney		1.0%	30
Real Estate Attorney		3.0%	92
Taxation Attorney		0.9%	27
Wills, Trusts & Estates Attorney		14.0%	437
None of the above / Does not apply		78.1%	2,431

54. Which of the following DENTAL procedures do you or the members of your household have planned in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Dental Checkup	49.3%	1,534
Teeth Cleaning	45.3%	1,410
Cavity Filling	8.0%	249
Crown	8.1%	252
Oral Surgery	2.2%	69
Braces	1.9%	60
Composite Bonding	0.9%	29
Dental Implants	5.1%	160
Dental Veneers	0.7%	23
Dentures	2.1%	66
Full Mouth Reconstruction	0.4%	12
Inlays or Onlays	0.3%	9
Smile Makeover	0.4%	13
Teeth Whitening	2.9%	91
None of the above / Does not apply	26.1%	812

55. Which of the following HEALTH and WELLNESS SERVICES, PRODUCTS and PLANS do you or any members of your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Fill Medical Prescriptions	48.4%	1,507
Purchase Health Related Products	7.8%	243
Use Physical Rehabilitation Services	3.1%	95
Purchase Health and Wellness Supplements	15.4%	480
Receive Treatment for Back Pain	6.1%	191
Have an Eye/Vision Exam	32.5%	1,012
Purchase Prescription Eyeglasses	14.0%	436
Purchase Prescription Contact Lenses	5.5%	170
Have an Annual Physical or Checkup	29.5%	918
Have X-Rays Taken	4.6%	144
Have a Scheduled Surgery	3.3%	103
Have Blood Drawn for Testing	30.5%	949
Plan to Visit a Hospital for any Medical Service or Procedure	5.0%	157
Have Foot Problems Diagnosed or Treated	6.1%	191
Senior Travel	4.5%	139
Purchase Allergy Medications	15.8%	492
Use Personal Trainer or Instructor	3.6%	112
Cardiovascular Treatment	5.2%	162
Cancer Treatment	3.3%	103
Chiropractic Care	9.2%	286
Do Corrective Exercises	3.5%	110

Value	Percent	Responses
Purchase Diabetes Testing Supplies	6.0%	186
Get Vaccinations at Drug Store or Pharmacy	7.8%	242
Discretionary Health Care and Wellness Services and Products	4.6%	143
Purchase Vitamins	37.9%	1,181
Purchase Anti Anxiety Medication or Supplements	6.1%	189
None of the above / Does not apply	20.8%	647
Purchase Elder Care-Related Products or Services	1.2%	38
Purchase Medical Supplies or Equipment for Home	2.1%	64
Find Home for Aging Parent	0.4%	13
Participate in a Medical Study	0.9%	27
Stop Smoking	0.6%	20
Purchase a Mobility Device	0.4%	13
Receive Treatment for Vehicle or Workplace Injury	0.4%	11
Handicap Accessible Products	1.1%	34
Purchase Orthopedic Shoes	0.9%	28
Purchase Home Medical Testing Equipment or Supplies	1.1%	35
Hire a Personal Care Assistant	0.4%	11
Hire a Caregiver or Respite Worker	0.4%	11
Purchase "Aging in Place" Products	0.5%	17
Purchase a Medical Alert Service	0.3%	8
Have Safety Bars Installed in Bathroom	1.1%	33
Receive Treatment for a Sleep Disorder	1.8%	55
Stroke Treatment	0.1%	3

Value	Perce	nt Responses
Orthopaedic or Knee Surgery	2.0	61
Memory or Alzheimer's Care	0.7	22
Nutritional Counseling	1.1	.% 33
Spinal and Postural Screening	0.7	21
Physiotherapy	1.0	31
Receive Treatment for Substance Abuse	0.2	2% 6
Purchase Blood Pressure Monitoring Device	1.6	5% 51
Receive Aquatic Therapy	0.6	5% 18
Join a Weight Loss Group	1.3	3% 41
Purchase Weight Loss Supplements	1.4	44
Purchase Weight Loss Food Plan	0.8	3% 25
Have Reflexology Treatment	0.5	5% 15
Hire a Weight Loss Professional	0.7	22
Have Cataract Surgery	2.1	.% 65
Purchase Marijuana	2.1	.% 65
Have Acupuncture	2.0	0% 61
Receive Treatment for PTSD	0.7	2% 23
Purchase Hemp Based Supplements	2.5	5% 79

56. Which of the following HEARING SERVICES, PRODUCTS and PLANS do you or any members of your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Purchase Phones for Loss of Sight or Hearing	0.2%	5
Purchase a "In-the-Ear" Hearing Aid	0.9%	29
Purchase a "Mini Behind-the-Ear" Hearing Aid	0.5%	16
Purchase a Digital Hearing Aid	1.1%	35
Purchase a "Behind-the-Ear" Hearing Aid	0.9%	29
Purchase Hearing Aid Cleaning Supplies	1.1%	33
Purchase Hearing Aid Batteries	3.8%	119
Purchase a "In-the-Canal" Hearing Aid	0.9%	27
Purchase a Analog Hearing Aid	0.1%	2
Have a Hearing Exam	7.6%	236
None of the above / Does not apply	88.6%	2,758

57. Which of the following FUNERAL plans do you or members of your household considering in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Purchase a Funeral Plot	0.5%	15
Pre-purchase a Funeral Plot or Cremation Service	1.9%	60
Purchase a Monument or Headstone	0.4%	14
Use a Funeral Planner	0.5%	15
Purchase Flowers for a Funeral	0.7%	22
Use a Cremation Service	0.7%	22
Hire a Religious or Spiritual Leader for a Funeral Service	0.3%	10
None of the above / Does not apply	96.1%	2,991

58. Which of the following ASSISTED LIVING PLANS apply to you or your someone in your family in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Move into a Independent Senior Housing Community	0.4%	12
Move into a Assisted Living Facility	0.2%	7
Move into a Nursing Home	0.2%	6
Move into a Alzheimer's Care Facility	0.1%	2
Move Into a Hospice Facility	0.1%	2
Hospice to your Home or House	0.3%	8
Move into Residential Care Home	0.2%	5
Utilize a Respite Provider	0.3%	8
None of the above / Does not apply	98.8%	3,075

59. Which of the following FINANCIAL SERVICES do you or anyone in your household plan to use in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Open Checking Account	1.3%	41
Open Savings Account	1.9%	58
Online Banking	47.2%	1,468
Manage Investments	19.5%	607
Manage Retirement Accounts	19.0%	592
Mortgage Line of Credit	2.4%	76
Financial Consulting	11.3%	352
Financial Services	11.1%	345
Safe Deposit Box Rental	4.1%	127
Obtain New Credit Card	1.9%	60
Payday Loan or Check Cashing Business	0.4%	11
Use Vehicle Title Loan Company	0.3%	8
None of the above / Does not apply	37.1%	1,154

60. Do you or any member of your household plan to buy or invest in any of the following INVESTMENT/ASSETS in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Annuities	3.1%	96
Certificates of Deposit	6.0%	188
City or State Bonds	2.0%	62
Collectibles, Antiques or Art	1.3%	39
Common or Preferred Stock	11.2%	348
Corporate Bonds or Debentures	2.4%	76
401(k)	14.5%	452
Gold or Precious Metals	1.8%	56
IRA	9.2%	286
Money Market Funds	9.2%	287
Mutual Funds	11.4%	356
Non-US Stocks	2.2%	67
Options	1.1%	35
US Savings Bonds	1.4%	43
US Treasury Notes	1.2%	37
Coins or Stamps	1.4%	45
None of the above / Does not apply	63.2%	1,966

61. Which of the following do you or anyone in your household plan to BORROW MONEY or take out a LOAN from a financial institution for in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Agriculture Loan	0.1%	3
Business Equipment Loan	0.6%	18
Carpeting or Furniture Loan	0.2%	7
College Expenses Loan	0.7%	21
College Tuition Loan	1.5%	46
Debt Consolidation Loan	1.4%	44
Medical Expenses Loan	0.3%	8
New Vehicle Loan	2.4%	75
Used Vehicle Loan	2.1%	64
Vacation or Travel Loan	0.3%	8
Wedding Loan	0.1%	3
None of the above / Does not apply	92.7%	2,885

62. Which of the following CLOTHING, APPAREL ITEMS AND ACCESSORIES do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Athletic Apparel	21.5%	670
Nail Polish	10.6%	330
Eyewear or Sunglasses	20.4%	634
Handbags	8.0%	249
Hats	3.4%	106
Intimate Apparel	10.3%	322
Jewelry or Accessories	7.0%	217
Perfume	6.0%	188
Men's Apparel	25.5%	795
Men's Shoes	15.3%	477
Men's Underwear	13.5%	420
Women's Apparel	43.8%	1,364
Women's Pajamas or Sleepwear	11.4%	355
Women's Shoes	28.9%	898
Women's Underwear	18.8%	584
Socks	13.0%	404
Outerwear	3.2%	100
None of the above / Does not apply	30.4%	945
Coats	1.0%	30
Watches	2.4%	74
Luggage or Bags	2.0%	61

Value	Percen	t Responses
Scarves	1.89	6 56
Uniforms	1.29	6 36
Western Clothing	1.09	6 31

63. Which of the following CHILDREN'S CLOTHING ITEMS do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Children's Sweaters	1.1%	35
Children's Pants	5.1%	160
Children's T-Shirts	8.9%	277
Children's Dresses	4.3%	135
Children's Pajamas or Sleepwear	5.6%	173
Children's Socks	4.5%	139
Children's Shorts	8.6%	267
Infant Clothing	4.6%	142
Children's School Uniform	1.4%	45
Children's Athletic Clothing	6.0%	188
None of the above / Does not apply	85.0%	2,645

64. Which of the following SHOE TYPES do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Pe	rcent	Responses
Athletic & Outdoor Shoes (Men's)		21.7%	675
Boots (Men's)		1.4%	44
Cowboy Boots (Men's)		0.8%	25
Work & Safety (Men's)		2.5%	78
Sneakers		14.5%	450
Classic & Fashion Sneakers (Women's)		8.3%	258
Work & Safety (Women's)		1.5%	48
Cowboy Boots (Women's)		0.4%	13
Athletic & Outdoor Shoes (Women's)		25.7%	801
Athletic & Outdoor Shoes (Children's)		7.2%	225
Cowboy Boots (Children's)		0.3%	9
None of the above / Does not apply		52.1%	1,620

65. Which of the following CLOTHING/SHOE REPAIRS or SERVICES do you or members of your household have planned in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Have Clothing Altered, Tailored or Mended	10.5%	328
Have Clothing Dry Cleaned	24.7%	770
Have Shoes Repaired	5.7%	176
Rent or Purchase a Costume	0.2%	7
Wash Clothing at a Laundromat	2.2%	67
Purchase Custom Made Clothing Items	0.6%	18
None of the above / Does not apply	68.2%	2,121

66. Which of the following RECREATION PRODUCTS do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bicycle or Mountain Bike (Adult)	3.9%	120
Bicycle Tune-Up or Repair	5.7%	178
Exercise or Fitness Equipment	5.6%	175
Fishing Rods or Reels	4.0%	126
Fishing Bait or Attractant	6.7%	210
Fishing Accessories	7.5%	232
Golf Clubs or Equipment	5.4%	169
Ammunition	9.5%	295
Swimming Gear	5.0%	156
Hand Gun	3.7%	115
None of the above / Does not apply	66.6%	2,072
Archery Equipment	0.6%	19
High End Bicycle	0.2%	6
Bicycle Rental	0.6%	19
Camping or Hiking Equipment	1.9%	58
Hunting Gear	1.0%	30
Running or Jogging Equipment	2.0%	63
Soccer Equipment	0.7%	21
Sports Equipment (Children)	1.0%	32
Trampoline	0.4%	12
Trophies or Plaques	0.1%	4
Weight Lifting Equipment	2.4%	76

Value	Percent	Responses
Used Sporting Equipment	0.7%	21
Rifle	1.7%	53
Shotgun	1.5%	46

67. Which of the following LAWN AND GARDEN PRODUCTS do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bark Dust or Mulch	24.7%	768
Bedding Flowers or Perennials	31.8%	990
Fertilizer	22.8%	708
Flower Pots	15.4%	479
Garden Ornaments	4.8%	148
Gravel or Rock	7.5%	233
Hand Garden Tools	6.7%	209
Landscaping	11.1%	344
Decorative Rock	5.5%	171
Lawn Seed, Turf or Sod	5.6%	173
Outdoor Furniture	4.5%	139
Outdoor Grill	3.8%	117
Patio Furniture	4.6%	143
Propane	11.9%	369
Shrubbery or Trees	7.3%	226
Insect or Fungus Control Products	10.3%	320
None of the above / Does not apply	36.5%	1,137
Chainsaw	1.1%	33
Fountains	1.1%	34
Gate	1.0%	31
Gazebo	0.5%	15
Indoor Garden Supplies	2.7%	85

Value	Percent	Responses
Insects (Bees or Other Beneficial Species)	1.3%	40
Outdoor Fireplace or Fire Pit	1.3%	39
Patio Heater	0.2%	7
Outdoor Infrared Heater or Fireplace	0.2%	5
Outdoor Smoker	0.8%	25
Outdoor Kitchen Equipment	0.3%	9
Outdoor Entertainment Center	0.4%	12
Patio Cover, Awning or Canopy	1.4%	43
Pole Shed	0.2%	7
Portable Outdoor Heater	0.0%	1
Power Garden Tools	1.0%	30
Lawn Mower (Push)	1.9%	59
Lawn Mower (Riding)	0.8%	25
Rototiller	0.1%	4
Screen Porch	0.9%	28
Stone (Cast, Crushed or Natural)	1.7%	53
Storage Shed	1.5%	48
LeafBlower	1.4%	43
Outdoor Garden Flags	2.1%	66
Snow Blower	0.0%	1
Greenhouse	0.3%	9

68. Which of the following PET SUPPLIES or SERVICES do you or the members of your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Any Pet-Related Products or Services	12.5%	389
Bird Seed	14.0%	435
Cat Food	22.2%	691
Dog Food	33.4%	1,038
Fish Food	3.1%	95
Specialized Pet Food	4.2%	130
Other Pet Food	4.5%	139
PetAccessories	7.1%	220
PetToys	10.4%	323
Annual Pet Vaccinations	21.1%	656
Annual Pet Checkups	19.1%	593
Adoptor Rescue a Pet	3.0%	94
Purchase Pet Medication	10.2%	316
Board a Pet Overnight	3.1%	96
None of the above / Does not apply	43.4%	1,351
PetClothing	0.9%	28
PetEnclosure	0.5%	17
Aquarium or Tank	0.5%	17
Fish Supplies	1.5%	47
Disease Diagnosis	0.7%	21
PetTravelCage	0.4%	13
PetTravelAccessories	0.4%	11

Value	Percent	Responses
Cremation or Burial Services	0.3%	10
Purchase a Pet	0.5%	15
Holistic or Alternative Pet Care	0.0%	1
Pet Tracking Device	0.4%	14
Pet Dental Care	2.3%	73
Animal Training Classes	1.3%	40
Hemp Based Pet Supplements	0.7%	21
THC Based Pet Supplements	0.4%	11
Holistic or Alternative Pet Supplements	0.3%	9
Anti Anxiety or Stress Pet Medication for Holidays	1.1%	34

69. Which of the following do you or anyone in your household plan for your home in the NEXT 3 MONT HS? (Check all that apply.)

Value	Percent	Responses
Add a Fence or Wall Structure	4.0%	126
Remodel Bathroom	5.3%	165
General Remodeling	3.4%	106
Replace Carpet	3.1%	98
Replace Flooring	4.8%	149
None of the above / Does not apply	74.0%	2,303
Add a Room	0.3%	9
Add a Home Office	0.7%	22
Add or Replace Deck	2.4%	76
Remodel Kitchen	2.8%	87
Cabinet Refacing or Resurfacing	1.8%	55
Refinish Bathtub	0.9%	29
Install a Glass Shower	1.1%	35
Remodel or Finish Basement Living Area	0.2%	5
Replace Garage Door	0.7%	21
Build a Garage	0.3%	10
Build Out-Building	0.3%	8
Build a Storage Shed	1.3%	40
Have Furniture Restored	1.5%	47
Switch from Gas to Electric	0.1%	3
Switch from Electric to Gas	0.1%	3
Install a Stair Lift	0.1%	4

Value	Percent	Responses
Install "Aging In Place" Products	0.8%	24
Install a Solar Energy System	0.5%	17
Install Security or Monitoring System	0.9%	29
Resurface or Build New Driveway	1.5%	47
Stone or Marble Work (Bathroom or Kitchen)	0.8%	26
Sealcoating	1.3%	41
Asphalt Repair	1.0%	30
Asphalt Resurfacing	0.9%	29
Residential Paving	0.7%	22
Build a "Tiny House"	0.2%	7
Replace Windows	2.9%	89
Install Handicap Accessible Addition	0.2%	5

70. Which of the following BUILDING SUPPLIES or PRODUCTS do you or anyone in your household currently need or plan to buy in the NEXT 3 MONTHS for your home? (Check all that apply.)

Value	Percent	Responses
Ceramic Tile	4.2%	131
Decking	3.0%	93
Doors (Exterior)	3.7%	115
Fencing	3.7%	115
Hand Tools	4.7%	145
Lighting and Fixtures	4.8%	149
Lumber	4.4%	137
Paint (Exterior)	8.4%	260
Paint (Interior)	14.8%	461
Plumbing Supplies	4.1%	128
None of the above / Does not apply	61.9%	1,926
Circular Saw	0.4%	11
Doors (Interior)	1.8%	55
Electrical Supplies	2.4%	76
Furnace	0.3%	9
Generator	1.2%	37
Hardwood Products	2.0%	61
Home Security Doorbell Camera	2.3%	73
Kitchen Cabinets	2.1%	64
Lock Sets	1.7%	52
Mill Work	0.6%	20

Value	Per	cent	Responses
Molding		1.6%	51
Plywood		2.0%	63
PowerTools		1.5%	48
Rain Gutters		2.0%	63
Roofing (Composition)		0.6%	20
Roofing (Other)		1.2%	38
Security Door		0.4%	13
Security Locks		0.8%	25
Screen Door		2.4%	76
Security Window Film		0.2%	7
Siding		0.7%	22
Solar Screen		0.2%	6
Water Softener System or Supplies		1.1%	33
Wet or Dry Vacuum		1.0%	31
Wood Stove or Fireplace		0.2%	7
Window Guards		0.1%	4
Windows (Double-Hung)		1.2%	37
Windows (Casement)		0.6%	19
Windows (Picture)		0.3%	8
Windows (Slider)		0.6%	20
Windows (Bay or Bow)		0.4%	11

71. Which of the following HOME SERVICES do you or anyone in your household currently need or plan for your home in the NEXT 3 MONTHS? (Check all that apply.) Part 1 of 2.

Value	Percent	Responses
Air Conditioning Repair	8.8%	275
Air Duct Cleaning	5.3%	165
Appliance Repair	3.7%	116
CarpetCleaning	9.0%	280
Electrical Repair	3.5%	109
Gardening Services	6.2%	194
Handyman Services	15.7%	490
Home Repair	3.9%	122
None of the above / Does not apply	55.4%	1,725
Alternative Energy Systems Installation	0.3%	9
Alternative Energy Systems (Service or Repair)	0.2%	5
Blinds Cleaning	1.8%	55
Carpenter or Woodworking	2.4%	74
Chimney Cleaning	1.2%	37
Concrete Repair	1.6%	50
Drywall Installation or Repair	1.7%	52
Electrical Panel Replacement	0.4%	13
Excavation & Wrecking	0.1%	2
Fire & Water Damage Restoration	0.4%	12
Flooring - Ceramic Tile (Installation or Repair)	2.4%	75
Flooring - Laminate (Installation or Repair)	1.8%	56

Value	Percent	Responses
Flooring - Linoleum (Installation or Repair)	0.6%	18
Flooring - Wood (Installation or Repair)	1.9%	59
Flooring - Other (Installation or Repair)	2.1%	66
Foundation Repair	0.5%	16
Furnace Cleaning	1.4%	44
Furnace Repair	0.3%	10
Furniture Reupholster	0.9%	27
Gutter Installation or Repair	2.4%	75
Heating Repair	0.3%	9
Home Computer Repair	1.2%	37
Home Electronics Repair	0.3%	9
Home Heating Oil or Fuel Service	0.3%	10
Home Remodel	1.3%	40

72. Which of the following HOME SERVICES do you or anyone in your household currently need or plan for your home in the NEXT 3 MONTHS? (Check all that apply.) Part 2 of 2.

Value	Percent	Responses
House Cleaning Service	15.3%	476
Junk or Yard Waste Removal	5.2%	161
Recycle	5.2%	161
Landscaping Service	16.7%	520
Painting	9.4%	292
Pest Control	16.9%	526
Plumbing Repair	4.3%	135
Pool Cleaning Service	5.5%	172
Pressure Washing	10.5%	327
Trash Removal	7.1%	220
Computer Repair	3.9%	120
None of the above / Does not apply	46.2%	1,437
Home Security Service	2.3%	71
Insulation Installation or Maintenance	0.5%	16
Interior Design	1.2%	36
Sell Scrap Metal	1.0%	32
Movers	1.2%	36
Mold Inspection or Removal	0.7%	23
Party Equipment Rental	0.0%	1
Preventative Home Maintenance	2.8%	88
Roof Repair	2.4%	74

Value	Percent	Responses
Security System	1.3%	42
Septic Tank Cleaning or Repair	1.4%	43
Siding Replacement	0.6%	19
Solar Heating or Power System Installation or Repair	0.2%	6
Stucco or Exterior Coating	0.5%	17
Tool Rental	0.6%	20
Tornado or Storm Shelter Building or Repair	0.1%	3
Water Well Drilling	0.2%	6
Waterproofing	0.4%	12
Window Installation	1.8%	55
Window Tinting for Home	0.4%	14
Yard Equipment Rental	0.6%	18
Mobile or Cell Phone Repair	1.7%	54

73. Which of the following HOME PRODUCTS do you or anyone in your household currently need or plan to buy in the NEXT 3 MONTHS for your home? (Check all that apply.) Part 1 of 2.

Value	Percent	Responses
Emergency Preparedness Kitor Supplies	3.7%	115
Batteries (Home or Office)	25.2%	784
Candles	8.5%	265
Rugs	4.9%	151
Curtains or Drapes	4.1%	128
Furniture (Living Room)	3.3%	102
Storage Boxes or Tubs	3.5%	108
Picture Frames	3.1%	97
Linens (Bathroom)	3.6%	113
Indoor Flowers	4.0%	123
None of the above / Does not apply	54.0%	1,679
Air Conditioning (Buy)	2.9%	89
Awning	0.7%	23
Window Blinds (Venetian or Mini)	2.8%	86
Firewood	0.7%	23
Carpeting	2.7%	83
Oriental Carpeting	0.2%	6
Flooring Tile	2.5%	77
Hardwood Flooring	1.4%	43
Rugs (Persian)	0.3%	9
Clocks	1.8%	57

Value	Percent	Responses
Closet System	1.4%	44
Cutlery, Flatware or Silverware	1.4%	45
Ductless Heat Pumps	0.2%	6
Fire Extinguisher	2.2%	68
Fine Art (Paintings, Pottery, Etc.)	1.2%	36
Custom Built Furniture	0.5%	15
Reconditioned Furniture	0.4%	13
Furniture (Bedroom)	2.4%	74
Furniture (Children's)	0.8%	26
Crib	0.2%	7
Furniture (Dining Room)	1.2%	36
Furniture (Home Office)	1.4%	44
Furnace	0.5%	16
Futon	0.5%	17
Safe	0.6%	18
Laminate Flooring	2.0%	62
Floral Arrangements	2.8%	86
HotTub orSpa (Used)	0.2%	6
Sewing Machine	0.7%	21
Reclining Chair	1.9%	59
Wallpaper	0.4%	13
Signs or Banners	0.7%	22
HotTub orSpa (New)	0.5%	15

Value	Perce	ent Responses
Linens (Dining Room or Kitchen)	1.	7% 52
Tankless Water Heater	1.	1% 34

74. Which of the following HOME PRODUCTS do you or anyone in your household currently need or plan to buy in the NEXT 3 MONTHS for your home? (Check all that apply.) Part 2 of 2.

Value	Percent	Responses
Home Decor or Decorating	5.6%	174
Linens (Bedroom)	6.8%	211
None of the above / Does not apply	77.0%	2,395
Gas Burning Freestanding Stoves	0.1%	3
Water Purification System (Drinking)	0.5%	17
Solar Water Heater	0.1%	4
Latex Mattress	0.3%	10
Innerspring Mattress	2.3%	73
Pillow Top Mattress	2.1%	65
Foam Mattress	1.1%	35
Memory Foam Mattress	1.7%	54
Gel Mattress	0.9%	27
Twin Size Bed	0.7%	21
Queen Size Bed	2.0%	63
King Size Bed	2.4%	76
Water Heater	1.4%	45
Smoke Alarm or Detector	1.5%	47
Remote Home Monitoring Video Camera	0.9%	29
Shutters	1.3%	39
Window Coverings	2.5%	79
Reclaimed Wood Furniture	0.2%	5
Patriotic Flags	2.2%	67
Sports Team Flags	1.0%	31

75. Which of the following types of ART do you or members of your households plan to purchase in the NEXT 3 MONTHS?

Value	Percent	Responses
Paintings	3.6%	112
Fine Art	1.8%	56
Photographs	3.4%	105
Pottery	1.7%	54
Blown Glass	1.1%	33
Stone Carvings	0.3%	9
Sculpture	0.7%	23
Artistic Wall Decor	3.5%	109
Wood Carvings	0.5%	17
Poster Art	1.3%	40
Religious Art	0.7%	21
Stained Glass	0.7%	23
Ceramics	1.2%	37
Metal Work Art	1.2%	36
Music Memorabilia	0.8%	24
Movie Memorabilia	0.7%	22
None of the above / Does not apply	88.5%	2,754

76. Which of the following APPLIANCES do you or the members of your household plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Refrigerator	3.4%	107
Portable Dishwasher	0.2%	5
Dishwasher	3.0%	94
Freezer	1.3%	39
Range	2.0%	61
Range Hood	0.8%	24
Wall Oven	0.7%	22
Washer	2.6%	81
Dryer	1.9%	59
Blender	1.6%	50
Instant Pot	1.6%	50
Microwave	2.7%	84
Window Air Conditioner	0.6%	18
Coffee or Espresso Machine	3.1%	95
Vacuum Cleaner	2.0%	63
None of the above / Does not apply	83.1%	2,586

77. Which of the following VEHICLE PRODUCTS do you or anyone in your household currently need or plan to buy in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Battery	3.0%	93
Tires	7.1%	221
Wiper Blades	12.8%	398
None of the above / Does not apply	74.9%	2,331
Aftermarket Products	2.4%	76
Canopy	0.2%	5
Child Car Seat	0.6%	19
Floor Mats	2.7%	83
Grill Guard	0.1%	3
Ground Effects	0.2%	5
Lights	1.1%	34
Mirror(s)	0.3%	9
Motorcycle Accessories	0.3%	9
Motorcycle Parts	0.5%	15
Performance Parts	0.4%	12
RV Accessories or Supplies	0.7%	22
Roof Rack (For Bike, Kayak, Etc.)	0.3%	10
Roof Rack (Luggage or Equipment Container)	0.3%	8
Running Boards	0.1%	4
SeatCovers	1.2%	37
Spoiler	0.1%	3
Step Bar	0.0%	1

Value	Percent	Responses
Stereo System (Auto, Car or Truck)	0.4%	11
Tool Box	0.2%	7
Trailer Hitch	0.4%	12
Truck Bed Liner	0.1%	3
Visor	0.2%	6
Wheels or Rims	0.4%	12
Winch	0.1%	3
Window Tinting Equipment (Auto)	0.4%	13
Cargo Trailer (Vehicle Hauler)	0.0%	1
Cargo Trailer (Flat)	0.0%	1
Cargo Trailer (Motorcycle)	0.0%	1
Cargo Trailer (Boat)	0.1%	3

78. Which of the following VEHICLE SERVICES do you or anyone in your household currently need? (Check all that apply.)

Value	Percent	Responses
30,000 Mile Service	6.7%	207
60,000 Mile Service	6.7%	208
100,000 Mile Service	4.4%	138
Auto Detailing	6.1%	190
Auto Repair (General)	4.2%	132
Alignment	3.9%	121
Brake Replacement, Adjustment	3.1%	96
Car Wash	36.5%	1,135
Gas or Service Station Services	11.2%	350
Oil Change or Lube	35.6%	1,108
Preventative Maintenance	11.8%	367
Tune-Up	6.0%	188
None of the above / Does not apply	31.0%	965
Auto Warranty Work (Work Covered by Warranty)	2.4%	76
Body Work	2.7%	83
Car Rental	1.1%	34
DEQ Inspection	0.1%	2
Electrical Repair	0.4%	12
Upgrade of Car for Smartphone, Hands-Free Device, etc.	0.4%	14
Motor Repair or Replacement	0.5%	15
Motorcycle Repair	0.3%	9
Muffler	0.2%	5

Value	Percent	Responses
Painting	1.1%	33
RV Maintenance or Service	0.6%	18
Safety Inspection	0.9%	28
Shocks	0.6%	20
Smog Check	0.2%	7
Stereo Installation	0.3%	10
Tire Mounting or Installation	2.8%	88
Transmission or Clutch Repair	0.4%	12
Upholstery Repair	1.0%	30
Vehicle Air Conditioning Repair	1.4%	44
Vehicle Storage	0.1%	3
Vehicle Towing	0.1%	4
Windshield or Glass Repair	1.4%	44
Windshield or Window Tinting	1.3%	40

79. If you or a member of your household were to purchase an automobile in the NEXT 3 MONT HS, where would you look to find a vehicle? (Check all that apply.)

Value	Percent	Responses
AutoTrader.com	7.3%	227
CarFax	11.2%	349
CarGurus.com	5.9%	185
CarMax.com	9.7%	302
Cars.com	5.8%	179
KBB.com	6.3%	195
Edmunds.com	7.9%	245
Local Dealer Site	35.0%	1,090
Other Local Website	4.2%	130
None of the above / Does not apply	51.1%	1,591
Yahoo! Autos	0.4%	12
Automotive.com	0.9%	27
Autoblog.com	0.3%	9
CarsDirect.com	1.3%	40
Craigslist Auto	2.2%	70
eBay Motors	1.1%	35
Facebook Dealer Page	2.0%	61
MotorTrend.com	1.3%	42
UsedCars.com	1.5%	47
Local TV Site	1.1%	35
Local Radio Site	0.5%	17
The Car Connection	0.3%	10

80. Which of the following PERSONAL CARE PRODUCTS and SERVICES do you or someone in your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bath and Body Products	36.7%	1,143
Beauty Products	28.1%	874
Cosmetics	33.1%	1,029
Babysitting	0.9%	28
Hair Care Products	45.1%	1,402
Hair Coloring	30.2%	941
Hair Cut	66.3%	2,064
Manicure	29.2%	909
Massage Therapy	12.1%	375
Pedicure	35.6%	1,109
None of the above / Does not apply	14.4%	447

81. Which of the following ENTERTAINMENT PRODUCTS do you or someone in your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Books (New)	33.2%	1,034
Books (Used)	16.7%	520
Books (Children's)	7.8%	244
Board Games	7.7%	241
Lottery Ticket	23.3%	724
Collectibles	2.4%	75
Comics	1.3%	40
Graphic Novels	1.3%	42
Computer Games	5.7%	178
Magazines	18.5%	576
Toys	5.4%	168
Video Console Games	3.6%	112
None of the above / Does not apply	38.0%	1,182

82. Which of the following HOBBY & ART and CRAFT SUPPLIES might you or someone in your household purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Gems, Rocks & Minerals	1.3%	40
Ceramics and Pottery	2.0%	61
Collectables	2.1%	65
Comic Books and Related Collectables	1.0%	32
Do-It-Yourself (DIY)	10.8%	335
Games or Puzzles	13.7%	427
Beer Brewing Supplies	0.9%	29
Wine Making Supplies	0.6%	18
Jewelry Making Supplies or Beads	2.8%	88
Knitting	4.4%	138
Making Arts and Crafts	7.4%	231
Paper Crafts	2.3%	73
Quilting	2.2%	70
Scrapbooking	1.9%	60
Toy Collecting	0.6%	20
Trains, Plane & Car Model Kits	1.0%	30
None of the above / Does not apply	67.3%	2,093

83. Which of the following EDUCATION/CLASSES do you or someone in your household plan to attend in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Attend Online College or University (Full Time)	3.6%	113
Attend Online College or University (Part Time)	2.9%	90
Attend Online Graduate School	0.9%	29
Attend Online Classes at Community College	1.9%	58
Learning Center	0.7%	22
Online Trade School	0.1%	2
Online Continuing Education Courses	5.1%	158
Online Professional Certification or Accreditation Courses	2.7%	85
Online Language Lessons (Adult)	2.6%	80
Online Music Lessons (Adult)	1.0%	31
Attend Paid Online Lecture, Seminar or Special Class	2.4%	76
Online Real Estate Classes	0.7%	22
Online Child Education or Tutoring	1.6%	51
Online Music lessons (Child)	0.6%	18
Online Language Lessons (Child)	0.4%	14
Change Online School	0.1%	2
Attend an Online Religion Based School	0.4%	14
Attend an Online Local Workshop	2.9%	90
None of the above / Does not apply	79.2%	2,466

84. Which of the following ART and CRAFTING SUPPLIES do you or someone in your household plan to purchase over the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Brushes	6.4%	199
Oil paints	2.3%	72
Acrylic Paints	7.5%	232
Markers	4.2%	130
Specialty Paper	3.7%	115
Fabric Craft Supplies	5.5%	172
Beads	2.8%	88
Art Pencils and Pens	6.4%	198
Scrapbooking Supplies	2.0%	62
None of the above / Does not apply	81.3%	2,531

85. Which of the following MUSICAL INSTRUMENTS do you or someone in your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bass Guitar	0.3%	9
Clarinet	0.1%	4
Drums	0.5%	16
Flute	0.1%	3
Acoustic Guitar	1.0%	31
Electric Guitar	0.4%	12
Electric Keyboard	0.6%	19
Piano	0.7%	22
Piano (High End)	0.0%	1
Trombone	0.1%	2
Trumpet	0.1%	3
Violin	0.2%	6
None of the above / Does not apply	97.0%	3,019

86. Which of the following varieties of restaurant food do you and your family members plan to eat in the NEXT 30 days? (Check all that apply.)

Value	Percen	t Responses
Greek	21.49	6 666
French	8.89	6 274
Asian	32.59	6 1,010
German	7.69	6 235
American (New)	32.49	6 1,009
Italian	55.79	6 1,733
Cajun or Creole	8.19	6 253
Indian	8.19	6 251
Chinese	42.39	6 1,317
American (Traditional)	67.89	6 2,109
Thai	20.79	6 644
Middle Eastern	7.29	6 224
Japanese	18.59	6 577
Mexican	49.19	6 1,527
Vietnamese	6.29	6 194
Southern	27.79	6 863
Tex-Mex	20.09	6 622
Spanish	12.09	6 372
Mediterranean	19.39	6 602
None of the above / Does not apply	13.99	6 432

87. Which of the following types of restaurant foods do you and your family members plan to eat in the NEXT 30 days? (Check all that apply.)

Value	Percent	Responses
Hot Dogs	19.2%	598
Fish & Chips	19.5%	606
Golf Course Restaurant, Bar or Snack Bar	6.8%	213
Barbeque	36.7%	1,142
Deli	31.1%	968
Breakfast or Brunch	37.0%	1,150
Appetizers	32.9%	1,024
Dessert	21.2%	659
Chicken Wings	28.0%	872
Hamburgers	51.7%	1,610
Chicken	44.5%	1,386
Frozen Yogurt	8.5%	265
Live or Raw food	4.1%	129
Tapas or Small Plates	7.6%	235
Theme Restaurants	4.4%	138
Soup	22.6%	704
Salad	39.3%	1,223
Pizza (Dine In)	13.2%	411
Pizza (Delivery)	25.0%	777
Steak	30.6%	952
Juice or Smoothies	10.2%	318
Sandwiches	42.0%	1,306

Value	Percent	Responses
Pizza (Carry Out)	48.7%	1,517
Pizza (Take & Bake)	6.5%	202
Seafood	42.4%	1,321
Vegan	3.4%	106
Steakhouse	22.3%	695
Sushi	15.6%	487
Vegetarian	6.1%	191
Pho	5.5%	170
None of the above / Does not apply	12.9%	401

Value	Percent	Responses
Purchase Home in Senior Housing Community	0.4%	12
Purchase Commercial or Business Property	0.3%	8
Purchase Condominium or Townhouse	0.8%	24
Purchase Manufactured or Modular Home	0.3%	8
Purchase Investment Property	1.2%	36
Purchase Personal Residence	2.1%	66
Purchase Custom Built Home	0.3%	10
Purchase Residential Real Estate at an Auction	0.2%	5
Purchase Land or Agricultural Property	0.5%	16
Purchase Vacation Property	0.4%	13
Purchase Other	0.3%	8
None of the above / Does not apply	95.1%	2,959

88. Which of the following Real Estate PURCHASING Plans does your household have in the NEXT 3 MONTHS? (Check all that apply.)

89. Which of the following Real Estate SELLING Plans does your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Sell Home in Senior Housing Community	0.1%	3
Sell Personal Residence	2.7%	84
Sell Vacation Property	0.5%	17
Sell Condominium or Townhouse	0.9%	27
Sell Investment Property	1.5%	48
Sell Land or Agricultural Property	0.7%	22
Sell Commercial or Business Property	0.4%	11
Sell Manufactured or Modular Home	0.2%	6
Plan to Sell Home in Master-Planned Community	0.3%	8
Sell Other	0.5%	17
None of the above / Does not apply	93.1%	2,898

90. Since you answered "Purchase Personal Residence", what type of residence are you considering for purchase? (Check all that apply.)

Value	Percent	Responses
New home in master planned community; new development	30.3%	20
New home, but outside of development	18.2%	12
New home that I will have contractor build	13.6%	9
Existing home less than 10 years old	59.1%	39
Existing home more than 10 years old	54.5%	36
Other	3.0%	2

91. Which of the following real estate rental plans does your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Rent New Apartment	1.5%	46
Rent House (Residence)	2.5%	78
Rent Manufactured or Modular Home	0.2%	5
Rent or Lease Commercial Property	0.3%	10
Rent Agricultural Land	0.1%	3
Rent Subsidized Housing	0.3%	8
Rent Condo/Townhouse	2.3%	73
Rent Section 8 Housing	0.3%	8
None of the above / Does not apply	94.3%	2,934

92. Which of the following real estate plans apply to you or your household in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Use a Realtor to Sell Real Estate	3.4%	105
Use a Realtor to Buy Real Estate	2.2%	68
Use a Realtor to Buy and Sell Real Estate	2.3%	72
Plan to Sell Property Myself	1.3%	42
Use a Real Estate Broker	1.3%	40
None of the above / Does not apply	91.6%	2,851

93. Which of the following types of REAL ESTATE LOANS do you or anyone in your household plan to apply for in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
New Home Loan	1.8%	56
Home Remodel or Renovation Loan	0.6%	18
Business Construction Loan	0.3%	9
Home Construction Loan	0.4%	14
Equity Loan	1.5%	46
Land Loan	0.4%	13
Reverse Mortgage	0.2%	7
Real Estate Loan for existing home	0.9%	29
Refinance Home	4.4%	137
None of the above / Does not apply	91.1%	2,835

94. If you or a member of your household were to purchase a new home in the NEXT 3 MONTHS, which of the following NATIONAL sources would you use for your local home search? (Check all that apply.)

Value	Percent	Responses
Craigslist Homes	1.3%	41
Facebook	2.8%	86
Google	4.3%	135
Auction.com	0.9%	27
Homes & Land	2.0%	62
Homes.com	3.5%	110
HomeFinder	5.6%	173
MLS.com	15.5%	482
National Real Estate Co. Site	2.6%	81
Local MLS Site	16.9%	527
RealEstate.com	5.7%	177
Realtor.com	23.2%	722
Realty.com	2.9%	89
Redfin	3.8%	118
Trulia	11.0%	341
Zillow	36.1%	1,122
ZipRealty.com	0.7%	22
None of the above / Does not apply	51.2%	1,594

95. If you or a member of your household were to rent a residence in the NEXT 3 MONTHS, which of the following NATIONAL sources would you use for your local rental search? (Check all that apply.)

Value	Percent	Responses
Apartments.com	10.7%	332
Apartmentguide.com	4.6%	143
Craigslist	2.9%	90
Forrent.com	1.0%	32
Home Finder.com	5.8%	182
Hotpads.com	0.8%	26
Rent.com	6.8%	211
Sublet.com	0.3%	8
Trulia	7.1%	222
Zillow	21.2%	661
None of the above / Does not apply	71.7%	2,231

96. If you or a member of your household were to buy real estate in the local area in the NEXT 3 MONT HS, do you know a firm or realtor to call?

Value	Percent	Responses
Yes, have a firm or realtor	73.7%	2,295
No, don't know who to call	26.3%	817

97. If you or a member of your household were to sell real estate in the local area in the NEXT 3 MONTHS, do you know a firm or realtor to call?

Value	Percent	Responses
Yes, have a firm or realtor	74.1%	2,307
No, don't know who to call	25.9%	805
		Total: 3,112

Pulse Research Inc.

98. Which of the following ALCOHOL and TOBACCO purchasing plans do you or members of your household have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Imported Beer	20.3%	632
Craft Beer	15.5%	483
Champagne	10.0%	312
Premium Hard Alcohol or Spirits	21.9%	682
White Wine	39.6%	1,233
Red Wine	39.7%	1,235
Major Brand Cigarettes	5.6%	174
Recreational Marijuana	1.3%	39
Marijuana Accessories	1.2%	37
Smokeless Tobacco	0.6%	19
Pipe Tobacco	0.6%	20
Discount Cigarettes	2.5%	77
Discount Hard Alcohol or Spirits	10.2%	317
Domestic Beer	27.2%	845
Electronic Cigarette Supplies	1.7%	52
Alcoholic Cider	4.1%	127
None of the above / Does not apply	30.8%	958

99. Which of the following CANNABIS related products do you or the members of your household plan to purchase in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Cannabis Dry Flower/Bud	1.4%	45
Cannabis Edibles	1.7%	52
Cannabis Tinctures	1.0%	32
Cannabis Vaporizers	0.7%	22
Cannabis Cleaning Tools or Supplies	0.3%	8
Cannabis Concentrates	0.9%	29
Cannabis Pre-Rolls	0.7%	21
Organic Cannabis Products	0.7%	22
Cannabis Oil	2.9%	91
Cannabis Beauty & Skin Care Products	0.8%	25
Cannabis Beverages	0.3%	9
Cannabis Chocolates	0.6%	18
Medical Cannabis	2.5%	77
CBD Cannabis	4.4%	138
None of the above / Does not apply	90.6%	2,819

100. Which of the following GROCERY and SNACK items do you or the members of your household plan to purchase in the NEXT MONTH? (Check all that apply.)

Value	F	Percent	Responses
Bulk or Discounted Food Items		20.9%	649
Specialty Teas		13.9%	433
Specialty Coffee		27.0%	840
Gourmet Deli Counter Items		21.8%	679
Cookies		46.8%	1,457
Snack Cakes		12.1%	377
Potato Chips		54.2%	1,688
Soft Drinks		44.5%	1,386
Energy Drinks		7.5%	234
Energy Bars		13.8%	431
Noodle Bowls		8.4%	261
Cupcakes		9.4%	292
Birthday Cake		13.5%	419
Beef Jerky or Meat Sticks		6.7%	210
Bottled Water		49.1%	1,527
Candy		34.6%	1,078
Fruit		74.6%	2,320
Nuts		54.2%	1,687
Chocolates		43.8%	1,362
lce cream		57.4%	1,785
Cheese		79.7%	2,480
Artisan Bread		25.3%	788

Value	Percent	Responses
Artisan Meats	5.3%	165
Sports Drinks	13.1%	407
Basic Condiments	46.1%	1,434
Artisan Condiments	4.9%	153
Canned Sauces	30.6%	951
Cereal	62.6%	1,949
Milk	76.3%	2,373
Chicken	83.3%	2,592
Pork	53.5%	1,665
Beef	68.8%	2,140
Fish	59.5%	1,851
Pasta	66.5%	2,068
Snack Mixes	11.3%	351
Vegetables	73.9%	2,299
Olive Oil	52.7%	1,639
Balsamic Vinegar	26.3%	820
Frozen Entrees	43.0%	1,339
Eggs	86.6%	2,694
Locally Raised Beef, Pork, Poultry	14.8%	460
Locally Grown Fruit and Vegetables	59.1%	1,839
Locally Produced Honey	17.2%	536
Organic Food	20.8%	646
Pickled Vegetables	11.3%	351

Value	Percent	Responses
Artisan Cheese	19.9%	620
Alternative "Meat" Products	8.3%	259
Sausage	42.5%	1,323
Donuts	18.5%	577
Pastries	24.7%	770
Game Meats	1.7%	54
None of the above / Does not apply	1.3%	42

101. Which of the following do you or the members of your household plan to do in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Attend In-Person Religious or Spiritual Services	31.7%	986
Attend Online Religious or Spiritual Services	26.4%	823
Donate to a Charity	43.5%	1,354
Donate to a Church	34.5%	1,074
Donate to Political Party or Government Representative	14.9%	465
Volunteer at Church	14.7%	459
Volunteer for Nonprofit Group	15.9%	496
Vote in Upcoming Local Elections	41.7%	1,298
Vote in Upcoming State or National Elections	47.0%	1,464
Purchase Season Tickets for Performing Arts	6.3%	197
Attend a Holiday Themed Performance	3.6%	113
Community Activity	16.5%	513
Support an Organization	14.1%	439
Make a Donation	28.3%	880
None of the above / Does not apply	16.3%	507
Join a New Church	1.5%	47
Donate Vehicle	0.5%	15
Have a Baby	0.4%	13
GetMarried	0.4%	14
Retire	1.1%	34
Look into Private Schooling for Children	0.6%	19
Register to Vote	2.5%	79

102. Which of the following activities do you or members of your household plan to participate in over the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Go Touring on a Bicycle	5.1%	160
Go Mountain Biking	2.0%	62
Go Camping	6.6%	204
Go Hiking	13.7%	425
Go Fishing	14.1%	440
Go Backpacking	2.2%	67
None of the above / Does not apply	70.5%	2,195

103. In the LAST 30 DAYS, which of the following have your or a member of your household viewed or used? (Check all that apply for each row.)

Value	Percent	Responses
Local Business Website	28.0%	870
Local Business Blog	3.7%	114
Local Business Email	13.1%	407
Snapchat	8.7%	270
Instagram	29.7%	923
Cinema Ads	4.7%	145
Facebook Business Page	13.6%	423
Reviews on Yelp! or Google+	16.6%	517
YouTube Promo Video	11.4%	356
Local Business Text Message	6.7%	210
Pandora	16.6%	518
Online Yellow Pages	3.6%	112
Google Search	65.7%	2,045
eBay	26.9%	836
Spotify	10.7%	333
Pinterest	24.7%	768
Google+Local	7.5%	234
Clicked on Google Sponsored Ad	12.7%	395
LinkedIn	22.4%	698
Angie's List	4.0%	123
Craigslist	9.8%	304
Bing	11.7%	363

Value	P	ercent	Responses
Twitter		20.2%	629
Amazon		85.1%	2,647
None of the above / Does not apply		4.2%	131
CitySearch		1.3%	40
Digital Billboard		0.6%	19
Xing		0.2%	5

104. Are you aware of posts on Facebook that are sponsored by businesses?

Value	Percent	Responses
Yes	77.3%	2,405
No	22.7%	707

105. Have you ever responded to or clicked on a Facebook post that was sponsored by a business?

Value	Percent	Responses
Yes	48.8%	1,518
No	51.2%	1,594

106. Do you or any members of your household subscribe to a business email?

Value	Percent	Responses
Yes	40.6%	1,263
No	59.4%	1,849

107. Which of the following business categories would you do a Google search to find a business to shop or use if you were planning to buy? (Check all that apply.)

Value	Percent	Responses
Apparel and Accessories	45.8%	1,424
Arts and Entertainment	32.5%	1,012
Automotive - (General)	18.0%	560
Automotive - (New Vehicle Dealership)	16.5%	513
Automotive - (Used Vehicle Dealership)	9.1%	282
Automotive - (Auto Parts store)	10.0%	312
Automotive - (Auto Repair business)	6.4%	199
Automotive - (Auto Body shop)	3.6%	112
Tire Business	14.7%	457
Beauty and Spa Related Businesses	17.8%	553
Community and State Services	20.4%	636
Education	11.4%	354
Employment Related Businesses	7.6%	235
Event Planning and Services	6.7%	208
Family Activity Related Businesses	8.4%	260
Financial Services	8.8%	275
Fitness Businesses or Providers	6.4%	200
General Retail	42.1%	1,309
Grocery / Market	45.0%	1,401
Home and Garden Related Businesses	24.7%	769
Building Supply/Lumber Business	11.7%	363
Home Service Businesses	9.3%	290

Value	Percent	Responses
Home Service Contractors	10.5%	327
Hotel and Travel Related Businesses	24.2%	754
Local Services	24.4%	760
Medical Related Businesses - (General)	15.3%	477
Medical Related Businesses - (Dentist)	7.1%	220
Medical Related Businesses - (Hospital)	4.2%	130
Nightlife Related Businesses	5.7%	176
Pet/Animal	22.6%	704
Professional Services	14.7%	456
Real Estate Service Businesses	4.4%	136
Recreation Related Businesses	5.5%	172
Restaurant / Bar / Lounge	39.9%	1,243
Senior Related Businesses	6.5%	202
Specialty Food and Drink	15.4%	479
General Retail - Children's Clothing Store	5.1%	160
General Retail - Clothing Accessory Store	13.1%	407
General Retail - Computer Store	8.8%	275
General Retail - Furniture Store	10.9%	338
General Retail - Hardware Store	14.0%	437
General Retail - Home Entertainment Store	5.1%	160
General Retail - Jewelry Store	4.8%	150
General Retail - Major Appliance Store	10.1%	315
General Retail - Men's Clothing Store	10.3%	321

Value	Percent	Responses
General Retail - Mobile Phone Store	6.0%	186
General Retail - Shoe Store	14.5%	451
General Retail - Women's Clothing Store	22.9%	714
None of the above / Does not apply	14.1%	439
Child Related Businesses	2.9%	90
Farm Equipment and Agriculture Businesses	2.2%	70
Medical Related Businesses - (Chiropractor)	2.9%	91
Motorsport Businesses	1.3%	41
General Retail - Farming and Agriculture Business	2.1%	66

108. Are you considering a change or new employment in the NEXT 3 MONTHS?

Value	Percent	Responses
Yes	8.9%	278
No	91.1%	2,834

109. Which of the following employment related activities do you or the members of your household plan to do over the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Get a New Full Time Job	6.4%	199
Get a New Part Time Job	5.8%	181
Get a Temporary or Seasonal Job	3.4%	105
Use an Employment or Temporary Employment Agency	2.2%	69
Use a Career Counselor	0.4%	13
Get a Second (or Third) Job	2.6%	82
Get First Job after High School	0.4%	12
Get First Job after College	0.7%	21
Apply for Unemployment Benefits	9.1%	283
None of the above / Does not apply	81.6%	2,539

110. If you are looking to find a new job, get a second job, etc. in the NEXT 3 MONTHS, what are the primary fields you will be looking at employment in? (Check all that apply.)

Value	Percent	Responses
Admin & Clerical	4.6%	143
Health Care	3.1%	97
Customer Service	4.8%	149
Management	3.1%	95
Education	3.8%	119
None of the above / Does not apply	79.0%	2,459
Agriculture	0.4%	11
Automotive	0.4%	14
Retail	2.4%	76
Warehouse	1.0%	31
Construction	0.9%	27
Accounting	1.9%	59
Hotel - Hospitality	1.4%	43
Manufacturing	0.8%	24
Entry Level (New Graduate)	1.1%	33
Grocery	1.7%	52
Banking & Finance	1.8%	55
Child Care	0.6%	20
Real Estate	0.9%	28
Insurance	0.7%	22
Legal	1.0%	32

Value	Percent	Responses
Media	1.2%	37
NonProfit	2.1%	66
Government	2.7%	84
Installation - Maintenance - Repair	0.5%	17
Restaurant - Food Services	1.4%	43
Executive Level	1.9%	59
Engineering	0.9%	27
Sales & Marketing	2.3%	73
Information Technology	1.5%	47
Skilled Labor - Trades	0.8%	25
Transportation	0.9%	27

111. If you were to look for a new job in the NEXT 3 MONTHS, where would you go look to find local job listings? (Check all that apply.)

Value	Percent	Responses
Local Business Site	13.2%	412
Local Agency Site	6.6%	205
Craigslist	3.6%	111
Facebook	3.4%	105
Indeed.com	19.8%	616
LinkedIn	17.6%	547
Monster.com	8.9%	276
CareerBuilder	9.4%	294
GlassDoor	5.9%	183
SimplyHired.com	1.7%	53
AOL Jobs	0.6%	19
SnagAJob.com	1.1%	33
Dice.com	0.6%	19
USAjobs.gov	5.4%	168
USAjobs.org	2.3%	71
ZipRecruiter	7.9%	245
JobDiagnosis	0.2%	6
TheLadders	1.0%	32
None of the above / Does not apply	63.6%	1,978

112. Have you or the members of your household purchased something from any of the following sources in the PAST 90 DAYS? (Check all that apply.)

Value	Percent	Responses
Coupon book	13.4%	418
Yellow Pages directory	1.2%	36
Direct mail flyer	11.1%	346
Deal program/offer	7.3%	226
Facebook business page offer	7.6%	236
Billboard advertising	1.3%	42
None of the above / Does not apply	72.1%	2,243

113. Which of the following best describe what you typically do with direct mail/advertisements you receive in the mail at your home or PO Box?

Value	Percent	Responses
Read ads and keep them - using three or more	4.8%	149
Read ads and keep them - using one or two	32.4%	1,009
Read ads and keep them - without using any	4.2%	131
Read ads but throw away without using any	26.7%	832
Throw ads away unread	28.4%	885
Do not receive direct mail or advertisements at home or PO Box	3.4%	106

114. Which of the following are your primary media influence when deciding how to vote in local, county or state elections? (Check one each row)

	Local radio	Local TV	Local newspaper or print publication	Direct mail flyer	Candidate website	Other	Not applicable	Responses
Local election Count Row %	73 2.3%	589 18.9%	1,450 46.6%	85 2.7%	304 9.8%	333 10.7%	278 8.9%	3,112
County election Count Row %	61 2.0%	576 18.5%	1,526 49.0%	92 3.0%	277 8.9%	300 9.6%	280 9.0%	3,112
State election Count Row %	80 2.6%	679 21.8%	1,346 43.3%	73 2.3%	328 10.5%	362 11.6%	244 7.8%	3,112
Total Total Responses								3112

115. Did you vote in the last local / county / state election?

Value	Percer	t Responses
Yes	87.6	% 2,725
No	12.4	% 387

116. Did you vote in the last presidential election?

Value	Percent	Responses
Yes	94.0%	2,926
No	6.0%	186

117. Are you or anyone in your household a business owner or do you help make purchasing decisions at your place of employment?

Value	Percent	Responses
Yes	19.0%	592
No	40.3%	1,255
Does not apply	40.6%	1,265
		Total: 3,112

118. Which of the following categories does your business fall into?

Value	Percent	Responses
Arts and Entertainment	5.0%	30
Business Consulting	6.5%	39
Education	5.5%	33
Financial Services	5.7%	34
Health and Medical	7.5%	45
Home Service Businesses	4.2%	25
Local Services	4.5%	27
Real Estate	9.2%	55
Other	29.8%	178
Apparel and Accessories	1.8%	11
Automotive	2.0%	12
Beauty and Spa	1.8%	11
Child Related Businesses	0.5%	3
Event Planning and Services	0.5%	3
Family Activity	0.5%	3
Fitness Businesses or Providers	0.3%	2
General Retail	2.3%	14
Grocery and Specialty Food/Drink	0.8%	5
Home and Garden	2.0%	12
Hotel and Travel	2.8%	17
Motorsport Businesses	0.2%	1
Pet/Animal	1.7%	10

Total: 598

Value	Percent	Responses
Recreation	1.8%	11
Restaurant / Bar / Lounge	2.0%	12
Sales Training	0.8%	5
		Total: 598

119. Which of the following are you interested in doing in the NEXT 3 MONTHS to drive your business? (Check all that apply.)

Value	Percent	Responses
Have an ongoing digital marketing campaign	9.7%	58
Use social media for promoting business	19.5%	116
Website optimized for mobile (responsive)	9.7%	58
Ongoing search optimization (SEO, SEM)	5.9%	35
Banner ads	3.9%	23
Cost-per-click ads (CPC, PPC)	4.9%	29
Cost-per-mille ads (CPM)	1.5%	9
Programmatic ads	0.8%	5
Retargeting ads	2.9%	17
Video ads	4.0%	24
Google ads (Adwords)	9.2%	55
Facebook ads	16.1%	96
Sponsored content	2.4%	14
Email advertising	13.1%	78
Site analytics	4.5%	27
Use a Digital Agency	2.2%	13
Digital ads through newspaper	2.7%	16
None of the above/Does not apply	63.2%	376

120. Which of the following BUSINESS SERVICES do you/your household, or does your company, plan to GET NEW or CHANGE PROVIDER in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Business Accounting or CPA	4.9%	29
None of the above / Does not apply	86.5%	514
Business Advertising	2.4%	14
Business Financial Consulting	0.5%	3
Business Bottled Water Delivery	0.2%	1
Business Advisory Services	0.5%	3
Business Cellular Phone Service	0.2%	1
Business Computer Consulting	0.8%	5
Business Construction Contractor	0.5%	3
Business Employment Agency	0.2%	1
Business Internet Service Provider	1.5%	9
Business Legal Services or Attorney	1.2%	7
Business Marketing Services	1.2%	7
Business Meetings or Conventions	0.7%	4
Business Payroll Services	1.0%	6
Business Printing Services	1.5%	9
Business Realty Services	0.3%	2
Business Recruitment	0.5%	3
Business Security Services	0.3%	2
Business Staffing or Temp Services	0.3%	2
Selling Small Business	0.3%	2

Value	Percer	t Responses
Business Online Meetings	1.7	% 10
Business Bankruptcy	0.8	% 5
Business Travel Agency	0.7	% 4
Business General Broadcast Media Service	0.3	% 2

121. Which of the following business real estate plans does your company have planned in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Rent New Office	1.5%	9
Buy New Office	0.5%	3
Add New Locations	2.2%	13
Renovate Existing Facilities	3.0%	18
Construct New Facilities	1.4%	8
Buy or Rent Warehouse space	0.7%	4
Install New Commercial Carpeting	0.5%	3
None of the above / Does not apply	92.2%	546

122. Which of the following business automotive purchasing plans does your company have in the NEXT 3 MONTHS? (Check all that apply.)

Value	Percent	Responses
Purchase New Business Automobiles	0.5%	3
Purchase Used Business Automobiles	0.3%	2
Purchase New Business Trucks	0.7%	4
Purchase Used Business Trucks	0.7%	4
Lease New Business Automobiles	0.7%	4
Lease New Business Trucks	0.7%	4
Purchase Used Business Delivery Vehicles	0.3%	2
Purchase New Heavy Duty or Commercial Business Trucks	0.2%	1
Purchase Used Heavy Duty or Commercial Business Trucks	0.5%	3
None of the above / Does not apply	96.0%	569

123. Which of the following employee benefit and insurance programs does your company plan to start or change in the NEXT 3 MONTHS? (Check all that apply.)

Value	Perce	nt Responses
Business Insurance	1.0	0% 6
Business Health Insurance	2.0	0% 12
Business Dental Insurance	0.8	8% 5
Business 401K or Retirement Program	1.2	2% 7
Business "Key Man" Insurance	0.	5% 3
Business Property Insurance	0.	7% 4
Business Commercial Insurance	1.0	0% 6
None of the above / Does not apply	95.	1% 564

Value	Percent	Responses
18 - 19	0.1%	4
20 - 24	0.3%	10
25 - 30	0.8%	24
31 - 34	1.8%	57
35 - 40	3.4%	105
41 - 45	3.5%	110
46 - 49	3.3%	103
50 - 54	6.5%	202
55 - 60	11.4%	354
61 - 69	30.6%	951
70 or older	38.3%	1,191
		Total: 3 111

124. Which age brackets do you fall into?

Total: 3,111

Avg 65

125. What type of area do you live in? (check one only)

Value	Percent	Responses
Metro / Urban	17.8%	553
Small/Mid-Size Town	22.8%	709
Suburban	41.4%	1,289
Rural	8.7%	270
Vacation community	7.2%	224
Other	2.2%	67

126. What is the highest level of education attained by any member of your household?

Value	Percen	t Responses
Grade School (8th Grade or Less)	0.19	ő 3
Some High School (Not Graduate)	0.19	<i>6</i> 4
High School Graduate (12th grade)	5.89	6 180
Vocational or Technical Training	3.19	<i>6</i> 98
Some College	16.89	ő 522
College Graduate	29.29	<i>9</i> 08
Some Post-Graduate Study (No Advanced Degree)	9.29	ő 286
Post-Graduate Degree	35.79	6 1,111

127. Approximately, what was your total household income before taxes in the past year?

Value	Percent	Responses
Under \$20,000	3.6%	104
\$20,000 - \$24,999	2.5%	72
\$25,000 - \$29,999	2.2%	63
\$30,000 - \$34,999	3.1%	90
\$35,000 - \$39,999	3.8%	112
\$40,000 - \$44,999	3.3%	98
\$45,000 - \$49,999	4.3%	127
\$50,000 - \$74,999	19.8%	579
\$75,000 - \$99,999	17.6%	514
\$100,000 - \$124,999	13.6%	398
\$125,000 - \$149,999	8.5%	248
\$150,000 - \$200,000	9.6%	282
Over \$200,000	8.2%	241

Total: 2,928

Avg \$101,286

128. Which of the following would you classify yourself as?

Value	Percent	Responses
American Indian, Eskimo or Alaska native	0.5%	15
Black or African-American	3.9%	120
Asian	0.6%	20
White or Caucasian	84.2%	2,621
Hispanic	4.9%	153
Other	1.0%	32
Prefer not to answer	4.9%	151

129. Are you...

Value	Percent	Responses
Male	36.5%	1,136
Female	61.1%	1,902
Transgender Female	0.0%	1
Other	0.1%	2
Prefer not to answer	2.3%	71

130. Which of the following best describe your primary residence?

Percent	Responses
78.2%	2,435
4.9%	153
12.4%	387
2.0%	63
2.4%	74
	78.2% 4.9% 12.4% 2.0%

131. Is the household or apartment in which you live owned by someone in your household, rented, or is it occupied without payment of rent?

Value	Percent	Responses
Owned	88.0%	2,739
Rented	9.0%	281
Occupied Without Payment of Rent	1.4%	45
Other	 1.5%	46

132. How many children under the age of 18 live in your household?

Value	Percent	Responses
None	86.3%	2,684
1	6.8%	211
2	4.5%	140
3	1.4%	42
4 or more	1.1%	33